

Terms and Conditions of Sale

Prices

Prices are in US dollars and are subject to change without notice. Quoted prices are valid for 30 days. Prices are suggested prices and possession of a price list does not guarantee the purchaser the prices therein. Your resale number must be provided for an opening order or sales tax may be charged depending on the state parts are delivered to. All prices exclude any freight charge or sales tax. Title of product transfers to buyer when product is paid in full.

Terms

Terms are Net 30 upon approval of credit. Orders can also ship COD or be paid with a credit card at time of shipment. Account is put on hold at 60 days from invoice date.

No shipments will be made until account is current. Finance charges of 1 ½% per month will be assessed on any past due amount retroactive to the original invoice date.

Freight

All orders are F.O.B. Goodridge USA Inc. locations in Torrance, CA or Mooresville, NC. Please inspect all packages immediately. Any damaged goods or shortages must be reported promptly to the freight carrier and it is the buyer's responsibility to file a claim with the freight carrier. Non-shipping related damaged goods or shortages must be reported to the originating Goodridge facility within seven days of receipt of goods.

Returns

All sales are considered final. Authorization must be obtained before returning any merchandise and is at the sole discretion of Goodridge USA Inc. Please contact the originating facility of the goods to obtain the RGA number. All returns are subject to the inspection of the item by Goodridge. All returned items must be in resalable condition in their original sealed packaging. All unauthorized returns, those shipped freight collect or those that do not mark the RGA number on the outside of the carton will be refused and returned at the buyer's expense.

Any special orders cannot be returned unless incorrect or defective. An RGA number must be obtained from the originating Goodridge facility and a 35% handling charge will be deducted from the credit. Special order goods will not be accepted after seven days from the delivery date.

Warranty

Goodridge USA Inc. warrants that all Goodridge products will be free from defects in material and workmanship for 90 days from the date of the original purchase. Goodridge will not be liable for any defect in the goods based on any drawing, design or specification provided by the buyer; for any defect based on wear and tear, willful damage, negligence, misuse, improper installation, alteration or repair; or if the parts have not been paid in full.

This warranty is limited to the repair or replacement of parts and shall not exceed the original price of the goods. The buyer must obtain an RGA number from the originating Goodridge facility and send the parts back at the buyer's expense. If the cause of failure is determined to be defective material or workmanship and not misuse, abuse, accident or improper installation, then Goodridge will repair or replace the product free of charge and return the product to the buyer at Goodridge expense. Goodridge shall not be liable for any special, incidental, progressive or consequential damages.