

| RGA # Required before Processing/Shipping | |
|---|----------------------|
| RGA # : | <input type="text"/> |
| Date Issued: | <input type="text"/> |

Return Goods Authorization (RGA) Request Form

Choose Return Process

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| <input type="checkbox"/> Option 1 Warranty Rework The customer will ship the product and proof of purchase to Goodridge for rework and return. Must comply with warranty terms. | <input type="checkbox"/> Option 2 Exchange/Replacement Only after RGA approval, customer will ship the defective item(s) to Goodridge for inspection and replacement under terms. The defective unit(s) credited upon return. | <input type="checkbox"/> Option 3 Return for Credit The product is "like new" and returned in proper packaging. RFC subject to inspection. Defective unit(s) will be credited upon return. | <input type="checkbox"/> Option 4 Standard Rework The product or problem is not covered by warranty and needs to be reworked. |
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Customer Information

Customer Name:

Shipping Address: City: State: Zip:

Billing Address: City: State: Zip:

Phone #: Email:

Fax #: Contact Name:

Product Information

| QTY | Part Number | Description | Problem | P.O. # | Order/Invoice # |
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NOTES:

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| <p>Returns should be shipped to:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <input type="checkbox"/> Goodridge USA, Inc. 529 Van Ness Ave Torrance, CA 90501 Phone: (310) 533-1924 Fax: 310-618-0909 </td> <td style="width: 50%; vertical-align: top;"> <input type="checkbox"/> Goodridge Mooresville 174 Gasoline Alley Mooresville, NC 28117 Phone: 704-662-9095 Fax: 704-662-9094 </td> </tr> </table> | <input type="checkbox"/> Goodridge USA, Inc. 529 Van Ness Ave Torrance, CA 90501 Phone: (310) 533-1924 Fax: 310-618-0909 | <input type="checkbox"/> Goodridge Mooresville 174 Gasoline Alley Mooresville, NC 28117 Phone: 704-662-9095 Fax: 704-662-9094 | <p>Instructions:</p> <ol style="list-style-type: none"> 1. To ensure Goodridge efficiently and effectively identifies the appropriate root cause and countermeasures, please fill out the RGA Request Form in its entirety. Submit completed form to Goodridge QE or customer service representative to obtain an RGA number. 2. Place the form in the box with the returned item(s). Keep a copy for reference. 3. Clearly mark the RGA number on the outside of the box(es). 4. All returns are subject to inspection upon receipt. |
| <input type="checkbox"/> Goodridge USA, Inc. 529 Van Ness Ave Torrance, CA 90501 Phone: (310) 533-1924 Fax: 310-618-0909 | <input type="checkbox"/> Goodridge Mooresville 174 Gasoline Alley Mooresville, NC 28117 Phone: 704-662-9095 Fax: 704-662-9094 | | |
| <p>YOUR RETURN AUTHORIZATION NUMBER SHOULD BE CLEARLY MARKED ON THE OUTSIDE OF THE BOX</p> | | | |